

Ref: FOI/00489/CMICB
28 July 2023

Dear

**Re: Freedom of Information Act 2000
Hospital Discharge Patient Transport Journeys**

Thank you for your information request indicated in bold below, which has now been considered under the Freedom of Information Act 2000 by NHS Cheshire & Merseyside Integrated Care Board (ICB). I am able to provide you with the following information and responses.

Please note from 01 July 2022, Clinical Commissioning Groups (CCGs) were disestablished, and their statutory functions and responsibilities inherited by NHS Cheshire and Merseyside ICB.

Your Request:

- 1) How many patient transport journeys were booked for discharging patients in 2021/22?**
- 2) What was the total cost of these journeys?**
- 3) How many of these journeys were 'out of hours' and to non-contract providers? And how much did these cost?**
- 4) How do the hospitals book transportation for discharging patients? Is there an IT system?**

Our Response:

1 - 4) NHS Cheshire & Merseyside ICB does not hold information specifically detailing how many patient transport journeys were booked for discharging patients, the total cost of the journeys, whether the journeys were out of hours or the hospital booking systems used for transportation of patients being discharged.

You may however wish to redirect your request for this information to both the local NHS Trusts operating within NHS Cheshire & Merseyside ICB's geographical area, along with commissioned providers of non-emergency patient transport services, who are listed below along with their contact details for Freedom of Information requests:

NHS Cheshire & Merseyside ICB Acute NHS Trusts:

Alder Hey Children's NHS Foundation Trust
FOIRequests@alderhey.nhs.uk

Clatterbridge Cancer Centre NHS Foundation Trust
ccf-tr.foi@nhs.net

Countess of Chester NHS Foundation Trust
foi.enquiries@coch.nhs.uk

East Cheshire NHS Trust
ecn-tr.foirequests@nhs.net

Liverpool Heart and Chest Hospital NHS Foundation Trust
FOIRequests@lhch.nhs.uk

Liverpool University Hospitals NHS Foundation Trust
FOIRequests@liverpoolft.nhs.uk

Liverpool Women's Hospital NHS Foundation Trust
FOI@lwh.nhs.uk

Mid Cheshire NHS Foundation Trust
foi.foi@mcht.nhs.uk

St. Helen's and Knowsley Teaching Hospitals NHS Trust
foirequests@sthk.nhs.uk

Southport and Ormskirk Hospitals NHS Trust
soh-tr.foi@nhs.net

The Walton Centre NHS Foundation Trust
enquiries@thewaltoncentre.nhs.uk

Warrington and Halton Teaching Hospitals NHS Foundation Trust
WHH.FOI@nhs.net

Wirral University Teaching Hospitals NHS Foundation Trust
wih-tr.AccessstoInformationOffice@nhs.net

NHS Cheshire & Merseyside ICB commissioned providers of Non-emergency Patient Transport Services:

North West Ambulance Service NHS Trust
foi.enquiries@nwas.nhs.uk

West Midlands Ambulance Service University NHS Foundation Trust
FOI@wmas.nhs.uk

Should you require any further information or clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

We also wish to take this opportunity to inform you that, where you are not satisfied with the response to your request for information, a formal complaints and internal review process is available.

This can be formally requested by emailing foi@cheshireandmerseyside.nhs.uk and must be done within a reasonable time period (3 calendar months) from the date this response was issued.

Where you remain dissatisfied with our review under the Freedom of Information Act or the Environmental Information Regulations, you may apply directly to the Information Commissioners Office (ICO) for a review of your appeal decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure. The ICO can be contacted at;

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Should you need any further clarification or assistance, please do not hesitate to contact us quoting the above FOI reference.