

Our Ref: ID 2082

NHS Wirral Clinical Commissioning Group  
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**Re: Freedom of Information Request - NHS Wirral Clinical Commissioning Group (CCG)  
Intranet and Website**

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on the 15<sup>th</sup> March 2022.

**You Asked for:**

Intranet Questions

1. How many people are employed by your organisation, including full time and part time?
2. What is your current intranet solution? (Sharepoint, Wordpress, Interact, Invotra, Oak etc)
3. How long have you been using this intranet solution?
4. When is your intranet contract up for renewal?
5. What is your annual intranet budget?
6. What is your procurement process? Please can you include any portals used to list tenders and/or any suppliers/consultants used to procure.
7. Do you share intranet/IT services with other organisations, if so, who?
8. Which team and/or individual(s) are responsible for managing your intranet internally?
9. Are you using the Office 365 suite? If so, which applications from the suite are in use?
10. Which team and/or individual(s) are responsible for your intranet's procurement within the organisation?
11. Is your Active Directory hosted on-premise, or in the cloud?
12. Could you provide us with a link to your Digital Workplace Strategy?

Website / Accessibility Questions

13. What software are you currently using for your website?
14. What team/individual is responsible for maintaining your website?
15. Do you work with an external supplier to maintain your website, if so when does your contract expire?
16. When did you last conduct an accessibility audit against your public website?
17. What team/individual is responsible for digital accessibility across your public facing services?
18. What is your budget for digital accessibility?
19. What is your annual marketing/communications budget for creating content for residents?
20. Do you work with external marketing/communications suppliers to create content for your public facing services?

21. When was the last time you conducted a content audit on your website to remove outdated content?

## **Our Response:**

### Intranet Questions

1. 86 people are currently employed with 68.35 being full time equivalent (FTE).
2. Umbraco.
3. Since 2017.
4. NHS Wirral Clinical Commissioning Group's (CCG) intranet is due to be archived on the 31<sup>st</sup> July 2022.
5. £750.00.
6. NHS Wirral CCG is able to use a number of procurement portals and other routes to market.
7. No.
8. The Communications and Engagement Team.
9. Yes, Microsoft Office and Teams.
10. The Communications and Engagement Team.
11. The Active Directory is hosted on-premise.
12. NHS Wirral CCG does not have a Digital Workplace Strategy.

### Website / Accessibility Questions

13. Umbraco.
14. The Communications and Engagement Team.
15. Yes, NHS Wirral Clinical Commissioning Group (CCG) works with the NHS Midlands and Lancashire Commissioning Support Unit (MLCSU). The NHS Wirral CCG website is due to be archived on the 31<sup>st</sup> July 2022.
16. A review was undertaken in 2020.
17. The Communications and Engagement Team.
18. Investment is made as and when required.
19. There is no specific budget, it forms part of a wider corporate budget.
20. Occasionally.
21. Website content is updated as and when required.

We hope this information is useful, however, if you require any further information, please do not hesitate to contact a member of the Corporate Affairs Team, (contact details at the top of this letter).

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