

Our Ref: ID 2096

NHS Wirral Clinical Commissioning Group  
Marriss House  
Hamilton Street  
Birkenhead  
Wirral  
CH41 5AL  
Tel: 0151 651 0011

## **Re: Freedom of Information Request - Audiology services**

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on the 8<sup>th</sup> April 2022.

### **You Asked for:**

The questions should be answered separately for financial years 2019/2020, 2020/2021, and 2021/22.

1. How many NHS providers do you commission to provide audiology diagnostic services?
2. How many NHS providers do you commission to provide hearing aid services?
3. Do you commission non-conventional hospital/community providers such as those on a High Street e.g., Boots, Specsavers to provide audiology diagnostic services? If so, how many?
4. Do you commission non-conventional hospital/community providers such as those on a High Street e.g., Boots, Specsavers to provide hearing aid services? If so, how many?
5. What is your tariff for audiology diagnostics (e.g. hearing tests)?
6. What is included within the tariff for audiology diagnostics?
7. What is your tariff for audiology rehabilitation (hearing aid prescription, fitting and care)?
8. What is included within the tariff for auditory rehabilitation (e.g. assessment, hearing aid prescription and fitting (one or two) and a routine follow up)?
9. What was your total spend on audiology diagnostics for each financial year asked for?
10. What was your total spend on audiology rehabilitation (hearing aid fittings and care) for each financial year asked for?
11. How many new hearing aids did you commission for each financial year asked for?
12. Did you receive a report from your audiology providers detailing actual activity for each financial year?
13. Would you be happy to participate in a future study that required all of your audiology providers to submit a standardised detailed report of actual activity undertaken (this would be written within the contracts between CCGs and their audiology providers)?

### **Our Response:**

1. A hospital provider is commissioned through a block contract to provide Ear, Nose and Throat (ENT) services.
2. Please see the answer to question number 1.
3. Yes, there are 4.

4. Yes, there are 3. Please note the same 3 providers are included in question 3 and 4 for Community Audiology.
5. Please see information sheet.
6. Please see the answer to question number 5.
7. Please see the answer to question number 5.
8. Please see the answer to question number 5.
9. Please see the answer to question number 5.
10. Please see the answer to question number 5.
11. Please see the answer to question number 5.
12. Yes.
13. Further information on study would be required and agreement with providers.

We hope this information is useful, however, if you require any further information, please do not hesitate to contact a member of the Corporate Affairs Team, (contact details at the top of this letter).

## **Re- Use of Information**

Most of the information that we provide in response to Freedom of Information Act 2000 requests will be subject to copyright protection. In most cases the copyright will be owned by Wirral Clinical Commissioning Group. The copyright in other information may be owned by another person or organisation, as indicated on the information itself.

You are free to use any information supplied for your own non-commercial research or private study purposes. The information may also be used for any other purpose allowed by a limitation or exception in copyright law, such as news reporting. However, any other type of re-use, for example by publishing the information in analogue or digital form, including on the internet, will require the permission of the copyright owner.

For information where the copyright is owned by Wirral Clinical Commissioning Group please e-mail [foirequests.nhswirralccg@nhs.net](mailto:foirequests.nhswirralccg@nhs.net) to request a reuse licence.

For information where the copyright is owned by another person or organisation you must apply to the copyright owner to obtain their permission.