

Wirral University Teaching Hospital NHS Foundation Trust
Maternity Dashboard 2016

Area	Type	Indicator	Goal	Alert	Red Flag	Data Source	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec			
Meeting Our Vision	Satisfaction Rates	Family and friends test recommended rate - 36 week appointment	>=86	66 - 85	<=65	Emma Chamley	100%	100%	100%	100%	100%	93%	100%	100%	100%	100%	100%	100%	100%		
		- response rate	>=40		<=39	Emma Chamley	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
		Family and friends test recommended rate - Labour ward	>=86	66 - 85	<=65	Emma Chamley	100%	97%	96%	96%	96%	98%	96%	98%	94%	100%	100%	100%	91%	91%	
		- response rate	>=40		<=39	Emma Chamley	15%	26%	26%	54%	30%	22%	24%	19%	11%	14%	13%	9%	9%	9%	
		Family and friends test recommended rate - Maternity ward	>=86	66 - 85	<=65	Emma Chamley	100%	97%	96%	96%	96%	98%	96%	98%	93%	100%	100%	92%	92%	92%	
		- response rate	>=40		<=39	Emma Chamley	15%	26%	26%	54%	30%	22%	24%	19%	11%	13%	13%	9%	9%	9%	
		Family and friends test recommended rate - Community	>=86	66 - 85	<=65	Emma Chamley	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	50%
		- response rate	>=40		<=39	Emma Chamley	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
		Number of complaints	<=8	9-13	>13	John Molyneux	1	0		1	2	1	0	1	0	4	1	3.00			
		Complaints response rate	>=90%	70% - 90%	<=70%	John Molyneux	100%	100%		N/A	100%	N/A	N/A	50%	0	N/A	100%	100%	100%	100%	
A Healthy Organisation	Clinical Outcomes	Number of never events	0	1 per quarter	>1 per quarter	Di Williams	0	0	0	0	0	0	0	0	0	0	0	0	0		
		Number of MRSA infections	0	0	>=1	Risk Management/Kate Jones	0	0	0	0	0	0	0	0	0	0	0	0	0		
		Number of CDIFF infections	<2	2-3	>3	Risk Management/Kate Jones	0	0	0	0	0	0	0	0	0	0	0	0	0		
		Total number of completed RCA's non-STEIS	N/A	N/A	N/A	Risk Management/Kate Jones	1	0	0	0	0	0	0	0	0	0	0	0	0		
		Number of completed RCA's non-STEIS received <=25 days	100%	<=50%	0% (p=1)	Risk Management/Kate Jones	1	0	0	0	0	0	0	0	0	0	0	0	0		
		Number of completed RCA's non-STEIS received >45 days	0%	N/A	100%	Risk Management/Kate Jones	0	0	0	0	0	0	0	0	0	0	0	0	0		
		Total number of completed RCA's STEIS received	N/A	N/A	N/A	Risk Management/Kate Jones	0	0	0	0	0	0	0	0	0	0	0	0	0		
		Number of completed RCA's STEIS received <=25 days	100%	<=50%	0%	Risk Management/Kate Jones	0	0	0	0	0	0	0	0	0	0	0	0	0		
		Number of completed RCA's STEIS received >45 days	0%	N/A	100%	Risk Management/Kate Jones	0	0	0	0	0	0	0	0	0	0	0	0	0		
		Number of local reviews open more than twenty days ago	<=1	N/A	>1	Risk Management/Kate Jones	0	0	0	0	0	0	0	1	0	0	0	0	0		
Number of falls with harm	0	1	>1	Risk Management/Kate Jones	0	0	0	0	0	0	0	0	0	0	0	0	0				
A Healthy Organisation	Productivity	DNA rate	<=6.0%	>6.0% and <9.0%	>=9.0%	Dawn Wade	7.3%	6.9%	7.9%	6.8%	6.3%	6.0%	6.7%	5.90%	7.70%	7.00%	6.9%	7.0%			
		Staff attendance rate for rolling twelve months	>=96%	>=95.3% and <96%	<=95.3%	Vicky Poole	93.38%	92.10%		94.32%	94.17	93.91%	93.70%	95.31%	93.75%	93.67%	93.75%	93.75%			
		Percentage of qualified nurse/midwife vacancies	<2.5%	2.5% - 3%	>3%	Caroline Young	tbc	tbc	tbc	tbc	tbc	tbc	tbc	tbc	tbc	tbc	tbc	tbc	tbc		
		Staff mandatory training rate for rolling twelve months Block A	>=95%	>=84.9% and <95%	<=84.9%	Vicky Poole	96.76%	94.95%	95.26%	95.68%	96.50%	96.22%	95.88%	96.16%	97.21	94.79%	96.26				
		Staff mandatory training rate for rolling twelve months Block B	>=95%	>=84.9% and <95%	<=84.9%	Vicky Poole	82.01%	84.48%	84.67%	86.33%	86.71	86.94%	85.91%	87.85%	89.20	90.63%	93.08				
		Staff appraisal rate for rolling twelve months	>=85%	>=79.9% and <85%	<=79.9%	Vicky Poole	84.89%	81.95%	89.05%	90.65%	89.16%	90.03%	87.29%	85.42%	81.18	86.11%	86.73				
		Number of hours per week of consultant cover on labour ward	>=60	N/A	<60	Libby Shaw	60	60	60	60	60	60	60	60	60	60	60	60	60		
		Midwife to birth ratio	1.25 - 1.30	<1.25 or >1.30	<=1.20 or >=1.35	Debbie Edwards	1.29	1.28	1.29	1.28	1.29	1.29	1.28	1.29	1.26	1.26	1.25	1.25	1.26		
		Supervisor to midwife ratio	<=1.15	1.16 - 1.19	>=1.20	Rose Hadfield	1.23	1.24	1.19	1.19	1.21	1.23	1.24	1.24	1.24	1.24	1.24	1.24			
		A Healthy Organisation	Scheduled Bookings	Number of referrals for maternity care made	320 - 362	<=320 or >=362	<=299 or >=383	Dawn Wade	327	310	292	324						296	304	248	
Number of bookings completed (CEMACH)	267 - 299			<=267 or >=299	<=236 or >=320	Gill Ford	308	249	302	293	265	303	247	323	296	265.00	275.00	248.00			
Percentage of women referred after 12+6 weeks gestation (CEMACH)	<=5%			>5% and <10%	>=10%	Gill Ford	4.80%	8.80%	7.90%	5.80%	2.64%	2.64%	5%	5.26%	6.00%	5.28%	5.09%	2.00%			
Percentage of women booked on or before 12+6 weeks gestation (PCT)	>=90%			>75% and <90%	<=75%	Gill Ford	77.00%	79.90%	80.00%	78.80%	91.32%	87.46%	89%	89%	77%	72.83%	78.18%	79.00%			
Percentage of women booked on or before 12+6 weeks gestation (CEMACH)	>=80%			N/A	<80%	Gill Ford	77.00%	87.50%	76.00%	81.00%	91%	87%	89%	89%	80%	64.15%	78.18%	79.00%			
Percentage of women offered booking within 2 weeks of >=12+6 weeks gestation at referral (CEMACH)	100%			N/A	<100%	Gill Ford	87.00%	66.60%	83.00%	75%	95%	92%	83%	96%	52%	93.00%	84.36%	82.26%			
Births	Number of births (benchmark to 3340 per annum, 278 pm)			267 - 299	<=267 or >=299	<=236 or >=320	Di Williams	269	236	274	269	270	295	305	263	295	275	250	277		
IOL Rate	Percentage of women needing induction of labour						Di Williams														
NVD Rate	Normal vaginal delivery rate			>=70%	>60% and <70%	<=60%	Di Williams	66.5%	61.4%	64.6%	66.4%	67.0%	62.7%	69.0%	60.5%	60.7%	68%	63.6%	64.0%		
IVD Rate	Instrumental vaginal delivery rate			>=10% and <=14%	<10% or >14%	<=9% or >=15%	Di Williams	11.1%	10.7%	9.5%	11.1%	11%	8.8%	12.0%	9.5%	13.6%	11%	6.4%	9.0%		
Activity	Caesarean Section	Planned caesarean section rate	<=7%	>7% and <10%	>=10%	Di Williams	7.9%	14.8%	14.4%	12.4%	8.1%	12.1%	10.7%	12.3%	10.8%	12%	12.4%	12.7%			
		Unscheduled caesarean section rate	<=14%	>14% and <15%	>=15%	Di Williams	14.0%	14.0%	10.7%	13.1%	13.0%	15.2%	11.0%	16.6%	13.5%	9%	15.7%	14.1%			
		Total caesarean section rate (planned and unscheduled)	<=21%	>21% and <25%	>=25%	Di Williams	21.9%	28.8%	25.1%	25.5%	21.1%	27.3%	20.7%	29.0%	24.3%	21%	28.1%	26.7%			
		Total caesarean section rate (planned and unscheduled) - Wirral patients only exc. IUT's	<=21%	>21% and <25%	>=25%	Di Williams	21.9%	28.0%	24.0%	25.5%	20.4%	27.3%	20.7%	28.2%	24.0%	21%	28.1%	26.7%			
		Home Births	Planned home births	>=5	4	<=3	Di Williams	3	2	0	1	0	1	4	1	6	1	3	3		
	Achieved home births	>=4	3	<=2	Di Williams	4	3	1	1	3	1	0	0	4	1	2	0				
	BBA's	Number of babies born before arrival (BBA's)	<=2	3	>=4	Di Williams	0	1	0	2	2	0	5	2	4	1	1	4			
	Deliveries	Percentage of deliveries in Eden Suite	>=40%	>=29.9% and <40%	<=29.9%	Sue Roberts	28.0%	36.0%	35.0%	35.3%	30%	29%	31%	29%	31%	38.0%	35.0%	21.0%			
		Percentage of women transferred from Eden Suite to Delivery Suite	<=40%	40% - 45%	>=45%	Sue Roberts	31.0%	19.0%	27.0%	20.4%	17%	25.0%	13%	31%	33%	18.0%	24.0%	28.0%			
		Percentage of births in Eden Suite in pool	20% - 40%	<20% or >40%	<10% or >45%	Sue Roberts	25.0%	29.0%	16.0%	23.9%	20.0%	22.0%	14%	30%	29%	22.0%	8.0%	18.0%			
Percentage of births in Eden Suite on bed/supine position		<=20%	>20% and <21%	>=21%	Sue Roberts	51.0%	64.0%	64.0%	52.2%	30%	67%	96%	65%	59.0%	64.0%	77.0%	71.0%				
Risk		Number of times Eden Suite unable to provide service due to high acuity on Delivery Suite	<=5	5-6	>=6	Sue Roberts	0	0	3	0	0	0	0	0	0	0	1	0			
Risk Management	Service	Number of times Maternity Unit closed	0	N/A	>=1	Debbie Edwards	0	0	0	0	0	0	0	0	0	0	0	0			
		Number of intensive care unit admissions in obstetrics	0	1-2	>=2	Di Williams	0	0	0	0	1	0	1	2	0	0	0	1			
		Number of eclampsia's	0	1-2	>=2	Di Williams	0	0	0	0	0	0	0	0	0	0	0	0			
		Number of post partum hysterectomies	0	1-2	>=2	Di Williams	0	0	0	0	0	0	0	0	0	0	0	0			
		Number of blood transfusions >300mls (10 units)	0	1-2	>=2	Di Williams	0	0	0	1	0	0	0	0	0	0	0	0			
		Number of meconium aspirations	0	1-2	>=2	Di Williams	0	1	1	1	2	0	0	0	1	0	0	0			
		Number of hypoxic encephalopathy (grade 2 and 3)	0	1-2	>=2	Di Williams	0	1	1	0	0	0	1	1	0	0	0	0			
		Risk	Number of S's scored as orange	<=5	6-7	>=8	Di Williams	0	0	0	0	0	0	1	1	0	0	0	0		
		Number of S's scored as red	<=2	3	>=4	Di Williams	0	0	0	0	0	0	0	0	0	0	0	0			
		Failed instrumental delivery rate	<=1%	>1% and <3%	>=3%	Di Williams	0.4%	0.0%	0.0%	0.0%	0.0%	0.4%	0.0%	0.4%	0.0%	0%	0%	0%			
Risk Management	Risk	Number of massive PPH >2 litres	<=10	11-14	>=15	Di Williams	1	1	5	1	0	2	4	4	2	1	0				
		Number of shoulder dystocia	<=6	7-9	>=10	Di Williams	1	3	2	1	0	1	0	1	2	1	0				
		3rd and 4th degree tear rate	<=4%	>4% and <7%	>=7%	Di Williams	1.5%	2.9%	1.7%	1.5%	0.8%	1.7%	1.9%	0.4%	2.4%	6%	3%				
		Neonates readmitted within 28 days due to feeding problem	<=2	2-3	>=3	Fiona Fenna	2	0	1	0	2	3	0	1	1	2	1	3.00			
		Pressure sores	>=95%	>89% and <95%	<=89%	Di Williams	0	0	2	1	0	2	0	0	0	0	0	0			
		Apgar score 7 @ 5mins	0	1	>=2	Di Williams	0	0	2	1	0	0	0	1	0	0	0				
		Apgar score 4 @ 1 mins	0	1	>=2	Di Williams	0	0	2	1	1	0	0	4	1	1	0				
		Attendance	Percentage of labour ward forum representation	>=80%	>40% and <80%	<=40%	Libby Shaw		58%				75%					66.00%	66.00%		
		Health and Lifestyle	Smoking	Smoking at booking rate	<=25%	>25% and <30%	>=30%	Dawn Wade	11%	15%	15%	11%	10%	7.10	8.8%	10%	18%	13.9%	20.1%	13.7%	
				Smoking at delivery rate	<=20%	>20% and <25%	>=25%	Dawn Wade	7%	8%	10%	7%	5%	3.90	6%	14%	11.4%	9.0%	8.1%	18.9%	
BMI	Percentage of patients with a BMI greater than 30 at booking		N/A	N/A	N																