

Our Ref: ID 1975

NHS Wirral Clinical Commissioning Group
Marriss House
Hamilton Street
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Wirral
CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request - 111 and Out of Hours services

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 1st September 2021.

You Asked for:

I am making a formal application under the Freedom of Information Act (2000) to obtain the following information:

1. The organisation who is commissioned to run your 111 service and GP out of hours service
 - a. When do these contracts expire?
 - b. Is this a sole agreement just with your Clinical Commissioning Group (CCG) or a jointly commissioned service? If so, with which other CCG?
 - c. The name and email address of the person at the CCG responsible for each of these services.
2. Do you intend to procure an Integrated Urgent Care (IUC) Service in the next 18 months?

Our Response:

1. North West Ambulance Service (NWAS) is the 111 provider within Wirral and Wirral Community Health and Care NHS Foundation Trust is the GP Out of Hours (OOH) provider.
 - a. The NHS 111 contract is due to expire 30/09/2023.
The GP Out of Hours service is commissioned as part of a larger standard contract with an NHS Trust which is reviewed on an annual basis.
 - b. Blackpool Clinical Commissioning Group (CCG) is the lead commissioner of the NHS 111 contract.
NHS Wirral CCG are the lead commissioner of the GP out of hours service.
 - c. Heather Harrington, Head of Urgent Care Commissioning – wiccg.intouch@nhs.net
2. There are no current plans to move to a single Integrated Urgent Care (IUC) contract.

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team, (contact details at the top of this letter).

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