

Our Ref: ID 1862

NHS Wirral Clinical Commissioning Group
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Re: Freedom of Information Request - Ophthalmology Attendances

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 16th March 2021.

You Asked for:

For the following questions, please supply the data broken down by month, for the calendar years 2019, 2020, and 2021:

1. Number of ophthalmology outpatient attendances, cancellations and did not attends.
2. The number of referrals made for an ophthalmology specialist appointment
3. The number of patients waiting 18 weeks or longer for a referral for an ophthalmology specialist appointment
4. The average waiting time in weeks from referral to treatment for ophthalmology patients.
5. The number of cancelled cataract surgery appointments
6. The number of regular "check-up" appointments that have been cancelled
7. The number of Age-related Macular Degeneration (AMD) treatment appointments that have been cancelled
8. The number of patients who have had a virtual appointment, either by phone, video conferencing or any other means.
9. If you have categorised patients by risk of vision loss, can you please break down the answers to questions 1-8 by these categories.

If it is not possible to break the data down by month, please supply the data in the shortest time-frame available (e.g. week or quarter).

Our Response:

1. Please see the attached spreadsheet.
2. Please see the answer to question number 1.
3. Please see the answer to question number 1.
4. Please see the answer to question number 1.
5. Unfortunately, NHS Wirral Clinical Commissioning Group (CCG) is unable to provide this information as the data we receive only lists surgical operations that took place, not that were planned or cancelled.

6. Unfortunately, NHS Wirral Clinical Commissioning Group (CCG) is unable to provide this information as Outpatient data does not specify the reasons for the appointments booked.
7. Unfortunately, NHS Wirral Clinical Commissioning Group (CCG) is unable to provide this information. Treatment and diagnosis information is not mandatory in outpatient data unless it was carried out in a specific clinic.
8. Unfortunately, NHS Wirral Clinical Commissioning Group (CCG) is unable to provide this information. Appointments by any virtual means is reported in the same way as a physical appointment so are rolled into the outpatient data shown in question 1. We are unable to separate the physical appointments from the virtual appointments.
9. Unfortunately, NHS Wirral Clinical Commissioning Group (CCG) is unable to provide this information as risk factors are not included in the standard data sets so I am unable to split patients further.

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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