

Our Ref: ID 1812

NHS Wirral Clinical Commissioning Group
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Re: Freedom of Information Request – Video Consultations

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 24th December 2020.

You Asked for:

1. What platform are you currently using for video consultations?
2. When was the platform in (1) procured?
3. Under what framework was the platform in (1) procured?
4. What is the contract length for the platform in (1), including any extensions?
5. Was the platform in (1) procured centrally (i.e. by NHS Digital) or locally (ie by your organisation)?
6. What was the pricing methodology of the platform in (1) - per patient, per appointment, per seat, other? If “other”, please specify.
7. How many organisations within the Clinical Commissioning Group (CCG) (practices, Primary Care Networks (PCNs), any others) are currently using the platform?
8. Prior to COVID-19, what platform was being used by the organisation for video consultations?
9. Once the central contract for AccuRx ends, does your organisation plan to go out to the market via a framework? If yes, which framework will be used? If no, will AccuRx’s contract be extended?

Our Response:

1. AccuRx.
2. AccuRx was provided by NHS England at the start of the current COVID-19 pandemic.
3. Please see the answer to question number 2.
4. The contract is due to end in March 2021.
5. Please see the answer to question number 2.
6. Not applicable. Please see the answer to question number 2.
7. All GP practices on the Wirral have access to and the option to use AccuRx.
8. Prior to COVID-19, video consultations were not required, however, as of April 2021, it will become a contractual requirement for all GP practices.
9. NHS Wirral Clinical Commissioning Group (CCG) will continue to liaise with NHS England and Improvement to determine how the current arrangements will progress after March 2021.

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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