

Our Ref: ID 1799

NHS Wirral Clinical Commissioning Group
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Tel: 0151 651 0011

Re: Freedom of Information Request - Money spent with private Mental Health care providers

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 24th November 2020.

You Asked for:

1. How much money was spent with **private mental health care providers** by your CCG for patients who were referred for **inpatient** or **outpatient** services in the last four years (2017, 2018, 2019 and 2020 so far)? Please break this down by:
 - a) year of payment
 - b) private provider who received payment and state how much was given
 - c) If possible, service provided (ie inpatient treatment/ eating disorder care). However, if this bit goes over the cost threshold then please ignore it.

As an example:
2018 - £200,000 to private providers
Cygnet - XX - £XX for inpatient services for eating disorders
Priory - XX
2. How many complaints has your trust received about the private providers you used in the last four years (2017, 2018, 2019 and 2020 so far)? Please break this down by private provider (if possible) and say whether any of the complaints led to financial compensation for the patient, and if so how much was received. If further action was taken - such as cancellation of further contacts - please state this.

As an example:
2017 - 230 complaints received
Cygnet - XX - including £XX compensation to patient and review of contract
Priory - XX
3. What is the most amount of money given to a private mental health care provider for a single patient in the last four years? Please say who received the payment and what specific issue it was for (ie rehabilitation, eating disorder support)

Our Response:

1. Please see the tables below:

Provider	Service	2017	2018	2019	2020
Cambrian Support Living Ltd	Mental Health Crisis Beds	69,494	91,998	76,501	91,203
PSS			19,680	16,400	
Spider Project CIC	Mental Health Recovery Services				115,238
Navigo CIC			25		
Dr Samantha J Warner	Therapy sessions			39,915	24,046
Sam Warner Consulting Limited	Therapy sessions				37,437
Walking Together	Therapy sessions				1,283
Psychiatry UK LLP	Adult ADHD sessions				770
Total		69,494	111,703	132,816	269,976

1.1. Spend on Packages of Care provided to MH Patients by Provider.

Please Note:

NHS Wirral Clinical Commissioning Group (CCG) are only able to provide this information by Financial Year (not Calendar Year)

Unfortunately, NHS Wirral CCG did not collate this information by Provider in 2017/18.

2020/21 is a forecasted figure @ 14/12/20

Provider	2018/19	2019/20	2020/21
1st Enable Ltd		77,476	193,733
365 Support Limited	445,202	390,434	400,540
3L Care Limited	20,530		
ABL Health Ltd			41,316
Acorn House (Prenton)		8,588	1,388
Albion House	45,329	45,332	46,112
Allied Healthcare Macclesfield	18,461		
Alternative Futures Group Limited	67,094	15,608	6,537
Anchorage Nursing Home	105,327	81,485	51,094
Arrowe Hall	243,388	314,971	320,586
Aspire Care Support Services			2,562
Assured Care Northwest Ltd		5,575	1,654
Autism Together	170,960	152,179	149,383
Avalon Care Home (Southport)			107,640
Axia ASD Ltd	38,505	29,011	
Barnston Court	8,247		
Barnston Court Care Home		8,656	867
Bebington Care Home	254,009	211,378	167,932
Beechcroft Care Home (Prenton)	4,044		
Beechwood Hunter Unit	113,650	135,029	73,336
Belvidere (Wallasey)	47,944	31,869	
Beyond Support Limited	4,482		
Birch Tree Manor	262,528	158,546	118,486

Birchwood Residential Treatment	7,532	9,086	
Birkenhead Court Residential Care	976		
Bonhomie House	91,250	97,631	9,251
Brimstage Manor	259,295		
Brimstage Manor Nursing Care Home		257,101	131,374
Brookview Care Home		20,541	
Brookview Care Home (Liverpool)			88,486
Cae Glas (formally Minffordd)	154,349	165,220	167,015
Cambrian Care	60,130	56,917	58,804
Care At Home Group			10,504
Care Connect Home Care Services	42		
Care in Mind	279,947	312,157	348,923
Care Watch Chester	2,015	1,632	
CareTech Community Services Ltd		11,069	-
Carewatch	2,111		
CAS Ltd (Formerly Cambian Group)	136,296	28,745	
Castlegreen Care Home	54,281	59,393	60,460
Chapel House Care Home		8,526	2,811
Charlotte House	7,908	16,384	
Cheshire & Wirral Partnership	11,930	1,445	
Cheshire Housing Consortium	32,589	32,679	33,241
Cheshire West & Chester Council	4,498		
Coed Du Hall Ltd			283,862
Community Caring Limited	3,226	11,351	4,472
Community Supported Living Ltd	312,508	301,064	284,771
Copperbeech Residential Care Home	38,224	37,123	37,021
Copperfield Residential Home	35,020	32,313	32,224
County Homes	382,215	380,366	332,477
Court EMI Nursing Home	21,911	16,608	24,917
Court Nursing Home	323,182	460,799	286,322
Creative Support (Liverpool)	12,009	12,282	12,249
Crossroads Care			274
CSL	2,012		11,026
CWPNT-Rosewood Unit (Bowmere Hospital)		2	2
Cygnets Healthcare	135,145	269,707	245,200
Cygnets Hospital Bierley	196,812	170,742	
Daleside Nursing Home - Merseyside	18,036		
Delfryn House	123,048	125,853	39,984
Delfryn Lodge	176,025	131,486	280,719
Derwent Lodge	61,262		
DIRECT PAYMENTS	18,916		
Dundoran	359,306		
Dundoran Nursing and Residential		442,343	405,439
Elderholme Nursing Home	79,226	95,062	33,408
Elgin Lodge	23,464	17,057	20,028
Elizabeth Bruce - ISWP	1,378		
Elysium Healthcare	216,176	551,756	511,556
Embrace Group Limited	46,499	29,428	
Evergreen Lodge	1,566,389	1,148,550	887,772
Evergreen Lodge NH	7,911	5,771	
Exemplar Healthcare		74,081	145,184
Fairfield Nursing Home		1,041	

Fern Lodge	30,525	30,609	31,136
Finch Manor Nursing Home	4,044	8,656	158
Gerald House	15,043	15,084	15,043
Grosvenor Gardens	2,870	12,440	
Grosvenor Villas		3,240	3,941
Grove House	167,444	121,278	93,965
Hafod-Y-Green			24,119
Harbour Housing, Clifton Road	3,024	3,137	267
Harbour Supported Living	335,545	331,812	
Harbour Supported Living Services			311,934
Harewood Park	23,464	23,529	23,464
Havencare (Wirral) Limited	23		1,604
Headlands Nursing Home (Llangollen)		6,242	9,108
Healthcare Matters	598		
Helping Hands	1,154		
Highgate House	87,887	70,011	70,542
Home Instead	19,033	18,179	
Home Instead (Wirral)			9,545
Homebird Care	41,358	41,360	42,072
Homecrest Residential Care Home	7,199		
Horizon Mobility Ltd		1,098	8,203
Hoylake Cottage (Sandhills Day		189	
Hoylake Cottage Care Home	81,855		
Hoylake Cottage Hospital	35,767		
Hoylake Cottage Nursing Home		84,551	75,427
Hunter Unit (Beechwood) (Liverpool)	80,771	134,374	16,103
Icare Group (Runcorn)			2,790
ICare Group Ltd (Wirral)			3,348
Imagine			98,287
Imagine Independence	11,615	11,647	11,847
Impression Health and Support Apartments Ltd (St			106,193
Independence Support			36,769
John Munroe Hospital - Rudyard	401,004	368,467	362,700
Kare Plus (Wirral)		125	
Kavanagh Health Care Limited	421,662	420,352	427,364
Kemp Lodge Nursing Home	104,282	135,106	52,214
Kingsley House		202,895	192,757
Kingsley House Residential Home	73,097		
Lakeside View Care Home	19,706		
Lastminute Care & Nursing	308,675	538,966	609,321
Lea court Independent Hospital	104,025	106,396	30,837
Leighton Court	2,418		5,307
Lezayre Care Home	12,359	17,313	10,825
Lifeway Group	51,573	74,240	
Lifeway Group (Liverpool)			104,221
Lifeways Group (SIL)			38,443
Lighthouse Lodge (New Brighton) Athena Healthcare		284	
Local Solutions Complex	20,888	5,696	
Marine View Lodge		8,784	110,518
Meadow Park Independent Hospital	2	60,724	75,386
mears care	12		
Mears Care Agency	1,853		

Melrose	84,111	108,124	
Melrose House			101,806
Melton House (Newcastle-Upon-Tyne)		4,115	
Mental Health Care UK	134,985	98,494	90,692
Mental Health Care UK Ltd	47,337	47,397	1,684
Merseyside Society for Deaf People	7,836	7,857	7,836
Morland Psychological Services Ltd		10,400	42,549
Mother Red Caps Home		51,710	13,614
Mother Redcaps	24,694		
My3 Ltd			31,037
Natural Breaks Limited (Merseyside)	26,651		
Natural Networks	149,353	146,131	188,686
Newcross Healthcare Solutions	724		
Next Stage	103,680	122,825	118,013
Northern Healthcare Limited	13,339	49,094	184,467
Norway Lodge Nursing Home	20,622	97,633	100,098
Nouvita Healthcare Ltd		19,222	
NUMAST Mariners' Park Care Home	36,317		9,590
Oaklands Grange Residential Home (Wallasey)		4,609	26,665
Oaklands Nursing Home	11,649	11,716	940
Out of Area		1,248	5,943
Oxton Grange Care Home		3,525	45,364
Park House	236,883	235,534	124,870
Pennine Care NHS Foundation Trust	128,269	139,100	141,494
Personal Health Budget	234,462	263,667	193,286
Potens (Highgate House)	50,593	37,968	22,979
Potens Domiciliary Care Agency	145,648	125,421	121,436
Premier Care	8,015		
Premier Care Limited - Wirral Branch		6,504	9,110
PREMIER CARE LTD	2,352		
Premier Care Warrington Branch		4,173	
Prestwick Care			154,742
Priory Group	2,780	24,757	27,777
Professional Carers	14,819	14,810	13,808
Provider unknown at present		407	
PSS	9,900	9,830	9,803
Recovery First	559,545	571,177	296,716
Richmond Fellowship		5,382	17,588
Richmond House		23,136	8,850
Richmond Residential Home	7,714	11,764	11,732
Riversdale	9,170	14,356	17,133
RKS Ltd		1,559	
Rosewood Ward	4,496		
Rosewood Ward (Bowmere Hospital)		2	1
Routes Healthcare		1,984	
Safe Harbour Dementia Care Home	405,855	212,706	95,254
Salisbury Court	44,779	45,800	46,589
Sanderling House (Voyage Care)	132,185	115,795	140,009
Sanderling House (Voyage)	129,256	102,015	52,155
Sandrock	18,188	17,313	19,180
Select Support Partnerships		134,249	
Social Services	882	6,590	6,572

Solution in Service Ltd	17,419	17,467	
Solutions In Service LTD	52,927	35,543	32,377
South London & Maudsley NHS	236,885		
St Andrews Healthcare (Northampton)	212,096	80,791	
St Augustines Hospital		57,961	144,825
St Cyril's Rehabilitation Unit	21,397	35,224	
St Davids Independent Hospital (MHC) (Liverpool)			206,067
St George's (Wirral)	65,621	68,123	103,550
St Martin's Care Centre	2,475		
St Martin's Care Home (Liverpool)		2,624	
St Martins Residential Home		42,821	24,012
St.Davids Hospital		72,665	71,309
Sugarman Health and Wellbeing Ltd	132,835	70,272	71,482
Summer Fields Residential Home (Rock Ferry)		75	
Support 2 Independence	239,651	303,804	279,984
T L Care Northwest Ltd		53,464	10,244
The Manor House	18,900	16,938	
The Old Garden Care Home	5,490	9,342	9,590
The Priory		92,202	
The Priory Group		25,950	307,379
The Regard Partnership Ltd	71,586	135,462	217,851
The Wingfield (Wiltshire - OOA)		2,800	
The Woodlands Residential Home (Meols, Wirral)			16,699
TL Care Northwest Ltd	45,853		
Transitional Rehabilitation Unit (TRU)	203,980	226,920	448,828
Traynor Court	19,951	24,658	24,591
Tressell Homes Ltd			1,893
Tru (Transitional Rehabilitation Unit)	139,371	185,614	150,621
Voyage Care		11,118	13,348
Voyage Care (Liverpool)	951		74,518
Waverley Care Home	2,381		
Weaver Lodge (Alternative Futures)	15,860	92,034	
Westhaven (Hoylake)	1,152	20,234	
Windy Knowe	119,389		
Windy Knowe Nursing Home		145,168	57,257
Wirral Christian Centre Trust Ltd	5,657	11,764	11,732
Wirral Independent Living & Learning (W.I.L.L.)		15,417	17,375
Wirral Independent Living Services	102,325	58,119	35,739
Witherslack Group Ltd			49,100
Grand Total	14,126,764	14,740,906	14,369,139

2. Please see the table below:

Provider	2017	2018	2019	2020
Inclusion Matters	8	3		
Insight Healthcare			1	4

3. Please see the table below:

Organisation Paid	Cost of Most Expensive MH Patient			
	2017/18	2018/19	2019/20	2020/21
St Andrews Healthcare	434,230			
John Munroe Hospital		267,099		
Arrowe Hall			294,343	299,410

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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