

Our Ref: ID 1795

NHS Wirral Clinical Commissioning Group
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CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request – NHS 111 Service

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 12th November 2020.

You Asked for:

1. Please provide dates in which your Clinical Commissioning Group (CCG) will be contracting for NHS 111 services over the next 5 years?
2. Please provide when the existing contract ends with your current provider of NHS 111 services?
3. Is there an extension period on the existing contract for your NHS 111 services? If yes, what is it?
4. Please provide the annual and total contract value of your existing contract for NHS 111 services?
5. Please provide the name of the existing provider of your NHS 111 services?
6. Who is the main point of contact responsible for procurement of NHS 111 services? Please provide contact details.
7. Is there a Mandate to use only Pathways Clinical Content as part of your NHS 111 triage system?

Our Response:

1. Due to the current NHS England (NHSE) Level 4 command and control arrangements in place in response to the COVID-19 pandemic, all procurement and regular contract management has been suspended.
2. 30th September 2023.
3. The NHS 111 contract has an agreed extended period due to the NHSE Level 4 command and control arrangements, which ends 30th September 2023.
4. The annual contract value for the current contract is £25,031,983. As of March 2020, NHS contracts are within a block payment arrangement due to the NHSE Level 4 command and control status during the COVID-19 pandemic.
5. North West Ambulance Service (NWAS).
6. Ambulance Commissioning Team
NHS Blackpool CCG
blackpool.nwambulancecommissioning@nhs.net

7. The contract specification states that an appropriately accredited Clinical Decision Support System, meeting national requirements, will be used within the operating model and include interaction with the Directory of Services

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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