

Our Ref: ID 1788

NHS Wirral Clinical Commissioning Group
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Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 29th November 2020.

You Asked for:

Digital Dictation

1. Do you use Digital Dictation? If yes, could you please answer the following questions:
 - a. Name of the supplier & product:
 - b. What procurement method (if any) was used to obtain this system i.e. what framework:
 - c. The contract start date:
 - d. The contract end date:
 - e. Total contract value:
 - f. Is the product integrated with PAS or EPR:
 - g. What is the name and position of the key internal stakeholder for this service:
 - h. What would you like to see in this product that is currently not being delivered:

Speech Recognition

2. Do you use Speech Recognition? If yes, could you please answer the following questions:
 - a. Name of the supplier & product:
 - b. What procurement method (if any) was used to obtain this system i.e. what framework:
 - c. The contract start date:
 - d. The contract end date:
 - e. Total contract value:
 - f. Is the product integrated with PAS or EPR:
 - g. What is the name and position of the key internal stakeholder for this service:
 - h. What would you like to see in this product that is currently not being delivered:

Outsourced Transcription

3. Do you use Outsourced Transcription? If yes, could you please answer the following questions:
 - a. Name of the supplier:

- b. What procurement method (if any) was used to obtain this system i.e. what framework:
- c. The contract start date:
- d. Volume of letters per month:
- e. What is the name and position of the key internal stakeholder for this service:

Telehealth

4. Do you use Telehealth? If yes, could you please answer the following questions:
 - a. Name of the supplier & product:
 - b. What procurement method (if any) was used to obtain this system i.e. what framework:
 - c. The contract start date:
 - d. The contract end date:
 - e. Total contract value:
 - f. Is the product integrated with PAS or EPR:
 - g. What is the name and position of the key internal stakeholder for this service:

Health Information Systems

5. What suppliers do you use for the following?
 - a. PAS (Patient Administration System)
 - b. EPR (Electronic Patient Record)
 - c. eDMS (Electronic Document Management System)
 - d. RIS (Radiology Information System)
 - e. Outward mailing service provider

Our Response:

1. NHS Wirral Clinical Commissioning Group (CCG) does not hold contracts for this service. Please can I suggest that you contact individual service providers directly for this information?
2. Please see the answer for question number 1.
3. Please see the answer for question number 1.
4. Please see below for information:
 - a. Docobo Ltd, Doc@Home.
 - b. In response to the Covid-19 emergency, approval was sought and obtained to formally breach the usual Council Procurement Rules to minimise lead times and support patients in the community with long term conditions and to establish a virtual Covid-19 ward. A formal procurement process is currently underway.
 - c. 28th August 2020.
 - d. No later than 28th August 2021. A formal procurement is underway.
 - e. Up to £375,000. (£108,000 to be met by NHSX funding)
 - f. Integration with EMIS.
 - g. Michael Hanrahan, Telecare and Telehealth Manger, Wirral Health and Care Commissioning.
6. Please see the answer for question number 1.

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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