

Our Ref: ID 1771

NHS Wirral Clinical Commissioning Group
Marriss House
Hamilton Street
Birkenhead
Wirral
CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request - Structured Diabetes Education

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 28th September 2020.

You Asked for:

1. What alternative arrangements for Structured Diabetes Education programmes have been commissioned/put in place by NHS Wirral Clinical Commissioning Group (CCG) to support people living with diabetes due to the COVID-19 pandemic (e.g. virtual delivery via video conferencing tools, digital etc)?
2. With the recent NHS primary care reorganisation, which organisation (if not your organisation) within your Sustainability and Transformation Partnership (STP)/Integrated Care System (ICS) footprint is responsible for the commissioning of Structured Diabetes Education programmes for people living with diabetes?
3. Could you provide contact details for the main person responsible for commissioning Structured Diabetes Education programmes for people living with diabetes?

Our Response:

1. There is currently a remote offer with a recording of the Core (introduction) sessions available for patients to access, along with links/sign posting to Diabetes UK learning zone and other sources of support and additional information sheets/documents. Further information can be found on the Wirral Community Health and Care NHS Foundation Trust (WCHC) website, which I have included below for information:
<https://www.wchc.nhs.uk/services/diabetes-smart/self-care-resources-and-support/>
Sessions are also being adapted for remote delivery to groups via Microsoft Teams. Pre-recorded versions of the sessions will also be made available to patients.
2. Not applicable, please see the answer to question 1.
3. Claire Huntley, Commissioning Manager, is responsible for commissioning Structured Diabetes Education programmes for people living with diabetes. Please can any enquiries be sent to the following email address and our team will ensure that all emails are diverted accordingly:
In Touch Box: WICCG.InTouch@nhs.net

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

Re- Use of Information

Most of the information that we provide in response to Freedom of Information Act 2000 requests will be subject to copyright protection. In most cases the copyright will be owned by Wirral Clinical Commissioning Group. The copyright in other information may be owned by another person or organisation, as indicated on the information itself.

You are free to use any information supplied for your own non-commercial research or private study purposes. The information may also be used for any other purpose allowed by a limitation or exception in copyright law, such as news reporting. However, any other type of re-use, for example by publishing the information in analogue or digital form, including on the internet, will require the permission of the copyright owner.

For information where the copyright is owned by Wirral Clinical Commissioning Group please e-mail foirequests.nhswirralccg@nhs.net to request a reuse licence.

For information where the copyright is owned by another person or organisation you must apply to the copyright owner to obtain their permission.