

Our Ref: ID 1741

NHS Wirral Clinical Commissioning Group
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Re: Freedom of Information Request – Telehealth

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 11th August 2020.

You Asked for:

1. Any telehealth services currently commissioned by the Clinical Commissioning Group (CCG) which provide care to nursing homes, other residential care facilities or intermediate care providers.
2. Whether these services currently provide remote diagnostic capabilities.
3. Please indicate when existing services will be re-procured.
4. Please indicate whether there are plans for a future telehealth service or whether telehealth services are included in commissioning intentions.

Our Response:

1. NHS Wirral Clinical Commissioning Group (CCG) commissions a teletriage service which enables a team of nurses to support care home residents remotely via a dedicated Ipad. All care homes have the following equipment and are trained to utilise it:
 - Pulse Oximeter
 - Blood Pressure Machine
 - Tympanic Thermometer
 - Urine testing sticksTeletriage is accessed by all of Wirral's Older People's care homes including intermediate care settings.
2. The diagnostics are based on the care home staff utilising the above equipment provided to support the diagnostic process.
3. The current contract runs until 1st April 2021 but will be renewed upon expiry as part of a wider community contract.
4. There are a number of telehealth pilots underway or due to commence shortly. These extend beyond care homes and include pilots for Chronic Obstructive Pulmonary Disease (COPD) and Heart Failure.

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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