

Our Ref: ID 1673

NHS Wirral Clinical Commissioning Group
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CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request – Wheelchair Services

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 8th April 2020.

You Asked for:

The information I require is in relation the organisations software contract specifically for your Wheelchair Services

- 1) Do you operate an in-house service for wheelchair equipment or is it outsourced?

If you are an outsourced service, then thank you for your time and I have no further questions.

- 2) If you operate an in-house service, who is your current wheelchair service software provider?
- 3) Is it an external or internally hosted solution?
- 4) How many staff are within your service? (i.e Clinicians, assessors, rehab engineers and Admins)
- 5) Do you operate over multiple depots or just one?
- 6) Do you service your wheelchairs in house or is it outsourced?
- 7) If it is outsourced, who is your supplier?
- 8) Did you tender for your current system or was it procured through a framework?
- 9) If tendered, when did you last tender for your current contract?
- 10) As a result of a tender/procurement exercise, did you change providers?
- 11) How long is the contract over and does it include extension periods?
- 12) What date did your current contract start?
- 13) Please provide the financial value of the contract in the last 12 months.
- 14) Was hardware included in your contract?

Our Response:

Unfortunately, NHS Wirral Clinical Commissioning Group (CCG) does not hold this information. May I suggest that you contact Wirral Community Health and Care NHS Foundation Trust (WCHC)? I have included their contact details below for your information:

WCHC – FOI@wirralct.nhs.uk

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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