

Our Ref: ID 1608

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## **Re: Freedom of Information Request – Business Intelligence (BI) Contracts**

Thank you for your request for information made under the Freedom of Information Act 2000, which was received into this office on 7<sup>th</sup> January 2020.

### **You Asked for:**

1. Who are the providers for:
  - a. Business intelligence software that allows your care organisation to visualise key performance criteria such as managing costs and practice quality?
  - b. Data viewing system between GP practices in your CCG?
  - c. Data viewing system between GP practices in your CCG and those in other CCGs?
  - d. Data viewing system between GP practices in your CCG and trusts?
2. What are the start and ending dates for the contracts for the above systems?
3. What are the annual costs for maintenance, licensing and other costs for these systems?

### **Our Response:**

1. Please see the answers below:
  - a. NHS Wirral Clinical Commissioning Group (CCG) uses an in-house developed web portal for Business Intelligence (BI).
  - b. Please see the answer to question 1a.
  - c. Please see the answer to question 1a.
  - d. Please see the answer to question 1a.
2. Not applicable.
3. The BI team have to pay for an SSL certificate at £233 per year.

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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