

WIRRAL SAFEGUARDING ADULTS FLOWCHART



WHAT TO DO IF YOU HAVE CONCERNS ABOUT AN ADULT

Practitioner has concerns about an Adults welfare

Practitioner discusses with manager and/or other senior colleagues as they think appropriate

Still has a concern

No longer has a concern

Practitioner refers to Social Services, following up in writing within 48 hours

No further adult protection action, although may not need to act to ensure services provided

Social Worker and Manager acknowledge receipt of referral and decide on next course of action within one working day

Feedback to referrer on next course of action

Initial assessment required

No further Social Services involvement at this stage although other action may be necessary e.g. onward referral

NB: if concerns about an Adults immediate safety contact police

Contact Social Care in 72 hours if no feedback is received

Social Services/Central Advice & Duty Team (CADT)
Intergrated Front Door
0151 514 2222 (option 3)

Social Services Emergency Duty Team (EDT)
(after 5pm)
0151 677 6557

Merseyside Police

Emergency – 999
0151 777 2683 (9am – 5pm)
0151 709 6010 (24 hours)

For advice (if required)
Monday to Friday (9am-5pm)

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