

NHS Wirral Clinical Commissioning Group
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Our Ref: ID1314

Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on the 28th January 2019.

You Asked for:

- 1) Please provide details of any services the CCG currently commissions or previously commissioned specifically targeted at the homeless population (for example, homelessness outreach, homeless clinics, homeless health teams) – please provide the name of the service and the cost/budget associated with/to the service. Please provide this information for each of the following financial years – 2014/15, 2015/16, 2016/17, 2017/18, 2018/19 (projected spend/budget allocated for 2018/19 is fine).**

NHS Wirral Clinical Commissioning Group (CCG) pilot a Locally Commissioned Homeless Service, which is led by General Practices, is currently in operation between November 2018 and March 2019, and the budget is £36,328.

NHS Wirral CCG also commissions a 'Homeless Service' which is provided by Cheshire & Wirral NHS Partnership Trust (CWP). This service involves outreach to hostels, night shelters and supported living accommodation. The service supports homeless people with their physical and mental health needs. It is not possible to provide a cost/budget breakdown of the 'Homeless Service' as the service is part of the wider commissioned 'Complex Needs Service' with CWP which consists of:

- complex needs case management, where there is reason to suggest that the patient will benefit from an intensive multi-disciplinary approach, or where previous primary care or secondary care approaches have not worked
- management of ADHD
- management of Personality Disorder
- Homeless Service

- 2) Please provide the number of staff employed/contracted by the CCG whose job role is primarily focused on homeless health.**

NHS Wirral CCG commission one Nurse Practitioner for the Homeless Service who predominantly focuses on mental health.

3) Does your CCG have a clinical lead for homelessness? Please provide their name, job title, and place of regular work.

NHS Wirral CCG Clinical Lead for the Homeless Locally Commissioned Service is Dr Simon Delaney (Primary Care Clinical Lead).

4) Please confirm whether your CCG has a hospital discharge protocol between providers of acute mental health services and local homelessness services including multi-agency support planning in place.

Local protocol for CWP inpatients is that people are advised and supported to register as homeless with community based housing providers, hostels and night shelters. Ward staff link with the Homeless Team for advice and guidance regarding accommodation available and discuss complex needs through the Multidisciplinary Meeting or Discharge Planning Meeting that takes place before discharge. The CWP Homeless Lead attends the acute care Multidisciplinary Team meeting to maintain a collaborative working relationship and develop a robust pathway to better support homeless people being discharged from hospital. CWP have recently added to the process whereby the Home Treatment Team have identified staff to physically take people upon discharge and help them to register at hostels, shelters and housing providers.

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

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