

NHS Wirral Clinical Commissioning Group
Marriss House
Hamilton Street
Birkenhead
Wirral
CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on the 6th January 2019.

You Asked for:

Q1 What psychological and mental health support services does the CCG currently offer to adult patients, including the names of all psychological and wellbeing support clinics that patients may be referred to in the CCG?

Q2 What are the opening times of each of these services, i.e. which days and between which hours may patients be offered NHS funded appointments with specialist mental health support professionals?

Our Response:

NHS Wirral Clinical Commissioning Group (CCG) currently commissions the following adult Mental Health services:

Primary Mental Health Care

Primary Mental Health Care is the IAPT service (Improving Access to Psychological Therapies) which is currently provided by Inclusion Matters Wirral. This service is commissioned to provide appointments Monday to Friday between 8am and 8pm. For specific operational hours, please contact Inclusion Matters Wirral directly on 0151 649 1859.

Secondary Mental Health Care

Secondary Mental Health Services are provided by Cheshire and Wirral Partnership NHS Foundation Trust (CWP). The operating hours for some services may vary depending upon identified patient need, therefore to confirm specific operating hours for each service please contact CWP directly.

Service	Operating hours
---------	-----------------

Adult and Older Adults Community Mental Health Service ¹	Monday to Friday, 9am – 5:30pm Saturday, 9am – 5pm
Crisis Resolution Home Treatment Team ¹	24 hours 7 days a week
Mental Health Central Assessment Team ¹	Monday to Friday, 8am – 6pm
Adult ADHD Service ²	Monday to Friday, 9am – 5pm
Memory Assessment Service ¹	Monday to Friday, 9am – 5pm
Adult Cognitive Assessment Team ¹	Monday to Friday, 9am – 5pm
Community Eating Disorder Service ¹	Monday to Friday, 9am – 5pm
Complex Needs Service ¹ (This service is for patients with a primary diagnosis of ADHD or Personality Disorder and also includes the Homeless Service)	ADHD & PD: Monday to Friday, 9am – 5pm Homeless Service: Monday to Friday, 8am – 4pm
Early Intervention in Psychosis (EIP) ¹	Monday to Friday, 9am – 5pm
Liaison Psychiatry (including Criminal Justice Liaison) ¹	24 hours 7 days a week
Inpatient Services ¹	24 hours 7 days a week
Primary Intensive Care Unit (PICU) ¹	24 hours 7 days a week
Intensive Rehabilitation Unit ¹	24 hours 7 days a week
Street Triage ¹	7 days a week, 12pm – 12am

¹ The operating hours for these services have been sourced from NHS Wirral CCG's service specifications.

² The operating hours for this service have been sourced from the CWP website <http://cwp.nhs.uk>

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

Re- Use of Information

Most of the information that we provide in response to Freedom of Information Act 2000 requests will be subject to copyright protection. In most cases the copyright will be owned by Wirral Clinical Commissioning Group. The copyright in other information may be owned by another person or organisation, as indicated on the information itself.



Wirral
Clinical Commissioning Group



WIRRAL

Wirral Health & Care Commissioning is a strategic partnership between NHS Wirral Clinical Commissioning Group and Wirral Council

You are free to use any information supplied for your own non-commercial research or private study purposes. The information may also be used for any other purpose allowed by a limitation or exception in copyright law, such as news reporting. However, any other type of re-use, for example by publishing the information in analogue or digital form, including on the internet, will require the permission of the copyright owner.

For information where the copyright is owned by Wirral Clinical Commissioning Group please e-mail foirequests.nhswirralccg@nhs.net to request a reuse licence.

For information where the copyright is owned by another person or organisation you must apply to the copyright owner to obtain their permission.