

What To Do

if you have concerns about an Adult

PRACTITIONER HAS CONCERNS ABOUT AN ADULT'S WELFARE



**For advice prior to referral
(9-5 Monday - Friday)**

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Safeguarding Contact & Enquiries
 wiccg.safeguarding@nhs.net

Practitioner discusses with manager and/or other senior colleagues as they think appropriate

Still has concerns No longer has concerns

Practitioner refers to social services, following up in writing within 48 hours

No further adult protection action, although may need to act to ensure services provided

Feedback to referrer on next course of action

Social worker and manager acknowledge receipt of referral and decide on next course of action within one working day

No further social services involvement at this stage although other action may be necessary, e.g. onward referral

Initial assessment required

Contact social care in 72 hours if no feedback is received

NB: if concerns about adult's immediate safety - contact police

Social Services/Central Advice & Duty Team (CADT)
 - Integrated Front Door
 0151 514 2222 (choose option 3)

Social Services Emergency Duty Team (EDT) (after 5pm)
 0151 677 6557

Merseyside Police
 Emergency - 999
 0151 777 2683 (9am - 5pm)
 0151 709 6010 (24 hours)