

Corporate Officer
Direct Line: 0151 643 5334
Email: foirequests.nhswirralccg@nhs.net

Date: 26th March 2018

Our Ref: ID 1060

NHS Wirral Clinical Commissioning Group
Old Market House
Hamilton Street
Birkenhead
Wirral
CH41 5AL
Tel: 0151 651 0011

Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 16th March 2018.

You Asked for:

1. Has your CCG(s) implemented direct booking of GP appointments from NHS 111?
2. What percentage of callers to NHS 111 are given the option of booking an in-hours GP appointment?
3. What percentage of the callers that are offered the option of booking an in-hours GP appointment take up the offer?
4. How many GP appointments in your CCG(s) are reserved for NHS 111 direct booking?
5. Of the GP appointments that are reserved for NHS 111, how many are booked through the direct booking service?

Our Response:

1. No.
2. N/A
3. N/A
4. N/A
5. N/A

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

Yours sincerely

Re- Use of Information

Most of the information that we provide in response to Freedom of Information Act 2000 requests will be subject to copyright protection. In most cases the copyright will be owned by Wirral Clinical Commissioning Group. The copyright in other information may be owned by another person or organisation, as indicated on the information itself.

You are free to use any information supplied for your own non-commercial research or private study purposes. The information may also be used for any other purpose allowed by a limitation or exception in copyright law, such as news reporting. However, any other type of re-use, for example by publishing the information in analogue or digital form, including on the internet, will require the permission of the copyright owner.

For information where the copyright is owned by Wirral Clinical Commissioning Group please e-mail foirequests.nhsWirralccg@nhs.net to request a reuse licence.

For information where the copyright is owned by another person or organisation you must apply to the copyright owner to obtain their permission.