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Date: 24th October 2017

Our Ref: ID 941



Wirral

Clinical Commissioning Group

NHS Wirral Clinical Commissioning Group
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Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 27th September 2017.

You Asked for:

- 1) What is the geographical patch you commission GP out of hours services for and how many patients does this cover?**
- 2) What is the name of the current provider of GP out of hours services for this patch?**
- 3) How many errors and serious incidents (or equivalent) were reported to the CCG relating to GP out of hours services, in the following:**
 - a. 2015**
 - b. 2016**
 - c. 2017 to date (please state the date range)**
- 4) Please provide copies of any reports on the service's safety that have been produced in this period.**
- 5) If the CCG does not collect this information, please set out how it records and evaluates is the safety of the service, and provide any information collected that supports this.**

Our Response:

- 1) NHS Wirral Clinical Commissioning Group (CCG) commissions the GP Out of Hours service for the area of Wirral. As at 31st October 2016, NHS Wirral CCG was responsible for a population of 335,198 (this figure represents those patients registered with a GP Practice).
- 2) This service is provided via Wirral Community NHS Foundation Trust (WCFT).
- 3) There was 1 serious incident reported in 2015. There were no serious incidents reported within the period of 1st April 2016 to date, 24th October 2017.

4&5 – Copies of all reports are provided from WCFT direct. I would advise for you to contact the provider organisation to request copies of these reports; I have included their contact information below for your information:

FOI@wirralct.nhs.uk

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

Yours sincerely



Paul Edwards

Director of Corporate Affairs

NHS Wirral Clinical Commissioning Group

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