

Direct Line: 0151 643 5334  
Email: [foirequests.nhswirralccg@nhs.net](mailto:foirequests.nhswirralccg@nhs.net)

Date: 19<sup>th</sup> October 2017

Our Ref: ID945



**Wirral**

**Clinical Commissioning Group**

NHS Wirral Clinical Commissioning Group  
Old Market House  
Hamilton Street  
Birkenhead  
Wirral  
CH41 5AL  
Tel: 0151 651 0011

## **Re: Freedom of Information Request**

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 29<sup>th</sup> September 2017.

### **You Asked for:**

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.

The Provision of Non-Emergency Patient Transfers Services (NEPTS)

1. Does the CCG operate a Non-Emergency Patient Transport Service (NEPTS) (Y/N)  
If not, is a NEPTS service currently being considered (Y/N) Thank you for responding.
2. Does the CCG operate the NEPTS service with other CCGs – if so which CCGs?
3. Is NEPTS Health Care Professional (HCP) or Patient Led Booking (PLB) or both:  
Please answer:-
  - HCP Only or
  - PLB only or
  - Both
4. If the NEPTS service is wholly or partly PLB:
  - a. What date was this introduced? (MM/YY)
  - b. Has PLB caused an increase in activity? (Yes/No)
  - c. Which mobility categories have been most affected?

For clarity, the responses are for internal use of the CSU to establish the extent that Patient Led Booking is used within Non-Emergency Patient Transport Services.

### **Our Response:**

1. NHS Wirral CCG does operate a Non-Emergency Patient Transport Service. \_

2. The current contract is in partnership with Cheshire, Warrington & Wirral County area and includes all CCG's within these localities.
3. Both patients and Health Care Professionals are able to book this service using the relevant telephone numbers allocated to these areas.
4.
  - a) West Midlands Ambulance Service have held this contract since 1<sup>st</sup> July 2016
  - b) PLB coincided with a new service model therefore the data is not comparable with regards to activity.
  - c) No patients have been affected by the change in contract and all mobility requirements are met.

We hope this information is useful, however if you require any further information please do not hesitate to contact a member of the Corporate Affairs Team (contact details at the top of this letter)

Yours sincerely



**Paul Edwards**  
Director of Corporate Affairs  
NHS Wirral Clinical Commissioning Group

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