



# What To Do

## if you have concerns about a Child

PRACTITIONER HAS CONCERNS ABOUT A CHILD

Practitioner discusses with manager and/or other senior colleagues as they think appropriate

Still has concerns

No longer has concerns

Practitioner refers to social services, following up in writing within 48 hours

No further child protection action, although may need to act to ensure services provided

Feedback to referrer on next course of action

Social worker and manager acknowledge receipt of referral and decide on next course of action within one working day

No further social services involvement at this stage although other action may be necessary, e.g. onward referral

Initial assessment required

Contact social care in 72 hours if no feedback is received

NB: if concerns about child's immediate safety - contact police

For advice prior to referral  
(9-5 Monday - Friday)

Dr Santiago Puig  
Named GP for Safeguarding Children  
Tel 0151 651 0011 Ext 1621

Dr Amanda Bennett  
Designated Doctor for Safeguarding Children Tel:  
0151 514 2501

Debbie Hammersley  
Designated Nurse for Safeguarding Children Tel:  
0151 651 0011 Ext 1621 07795 451008

After 5pm contact:  
On call Consultant Paediatrician  
0151 678 5111

Wirral - Safeguarding Children's Flowchart

Social Services/Children's Services - Integrated Front Door

0151 606 2008 (choose option)

1. If worried about a child/young person at risk of harm & to report concerns
2. Social Care Worker in First Response Team
3. Social Care Worker re: an open case
4. Fostering and adoption

Social Services Emergency Duty Team (EDT) (after 5pm)

0151 677 6557

Merseyside Police

Emergency - 999

0151 777 2683 (9am - 5pm)

0151 709 6010 (24 hours)