

Ref: FOI/00455/CMICB
11 July 2023

Dear

**Re: Freedom of Information Act 2000
Menopause Services**

Thank you for your information request indicated in bold below, which has now been considered under the Freedom of Information Act 2000 by NHS Cheshire & Merseyside Integrated Care Board (ICB). I am able to provide you with the following information and responses.

Please note from 01 July 2022, Clinical Commissioning Groups (CCGs) were disestablished, and their statutory functions and responsibilities inherited by NHS Cheshire and Merseyside ICB.

Your Request:

What was the longest a patient at one of the GP practices that fall under your Integrated Care Board waited for: (in weeks/days)

- 1) First appointment at the menopause clinics or services within your organization or department.**
- 2) First treatment for menopause symptoms (if needed).**
- 3) First treatment for menopause symptoms, following a referral from a GP or specialist.**
- 4) First specialist appointment, following a referral.**

In each of the following calendar years – 2018, 2019, 2020, 2021, 2022, 2023 (if available so far)?

Our Response:

1 – 4) NHS Cheshire & Merseyside ICB does not commission GP practices to offer a specialist menopause service/clinic and does not hold data on the waiting times in your questions regarding patients referred to a NHS or private specialist menopause clinic/service between 2018 to 2023 to date.

Details of the names and locations of NHS and private specialist menopause clinics/services are listed on the NHS England website via the link below, should you wish to redirect your request for this information to them:
<https://www.nhs.uk/conditions/menopause/help-and-support/>

Should you require any further information or clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

We also wish to take this opportunity to inform you that, where you are not satisfied with the response to your request for information, a formal complaints and internal review process is available.

This can be formally requested by emailing foi@cheshireandmerseyside.nhs.uk and must be done within a reasonable time period (3 calendar months) from the date this response was issued.

Where you remain dissatisfied with our review under the Freedom of Information Act or the Environmental Information Regulations, you may apply directly to the Information Commissioners Office (ICO) for a review of your appeal decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure.

The ICO can be contacted at;

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Should you need any further clarification or assistance, please do not hesitate to contact us quoting the above FOI reference.