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NHS Wirral Clinical Commissioning Group
Old Market House
Hamilton Street
Birkenhead
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CH41 5AL
Tel: 0151 651 0011

Our Ref: ID353

Re: Freedom of Information Request

Thank you for your request for information made under the Freedom of Information Act 2000 which was received into this office on 30th November 2015.

You Asked for:

Please could you supply me with the following material under the Freedom of Information Act? This is pertaining to the Orthotic service(s) commissioned by this CCG.

1. A copy of any service specification(s)

Please find embedded a copy of the service specification for Orthotic Services.



5a Attachment 1 -
Service Spec.pdf

2. Details of any key performance indicators and/or quality measures that this CCG uses to measure patient satisfaction, quality, efficacy or speed of service

Please find embedded a copy of the performance dashboard and the appliances CQUIN



5b Performance
Dashboard.pdf



5c Appliances
CQUIN.pdf

3. Whether the orthotic commissioning takes place via a 'block contract', 'cost and volume' contract or another type of payment mechanism

Wirral Clinical Commissioning Groups Orthotic contract was awarded on a (A)ny (Q)ualified (P)rovider basis.

4. The date the contract was last tendered / awarded / renewed

NHS Wirral Clinical Commissioning Group contracts were awarded to two Providers – Opcare Ltd and Wirral University Teaching Hospital Foundation Trust, with an effective date of the 01/09/15. The contracts are for 3 years with the option to extend for a further two years.

5. The number of face-to-face contacts delivered to Orthotic patients of this CCG in the last five years (broken down by year, or type if possible)

Unfortunately NHS Wirral Clinical Commissioning Group does not hold this information I would suggest that you contact the providers directly, please see below their contact details:

Wirral University Teaching Hospital NHS Foundation Trust

wih-tr.AccessToInformationOffice@nhs.net

Opcare Ltd

info@opcare.co.uk

6. The estimated number of Orthotic users in the CCG locality

Please see answer to question 5.

7. The name and contact information (preferably email address) of the person responsible for commissioning Orthotic care for this CCG.

NHS Wirral Clinical Commissioning Group's responsible person for commissioning Orthotic Care is:

Nesta Hawker

Director of Commissioning

WICCG.InTouch@nhs.net

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